

**INSPECTION OF PBNI COMMUNITY SUPERVISION
ORGANISATIONAL ACTION PLAN**

CJI Recommendation	Response	Proposed Action	Lead	Target Date
Operational Recommendations				
1. PBNI should ensure quality assurance procedures include effective qualitative analysis to ensure that RoH and RoSH assessments take into account all available sources of information and previous relevant behaviour	Accepted	<ul style="list-style-type: none"> • To review PBNI’s quality assurance / file monitoring approach to ensure alignment with inspection recommendations. • To provide targeted training for probation officers and area managers, taking into account inspection recommendations 1, 2 and 3. • PBNI operational team business plans will include an objective to address inspection recommendations. 	PBNI PBNI PBNI	June 2013 March 2014 April 2013
2. PBNI should implement procedures to ensure all appropriate case plans include some actions to manage RoH to others	Accepted	<ul style="list-style-type: none"> • Actions specified for recommendation 1 apply.
3. Where child safeguarding issues are identified, the PBNI should implement procedures to ensure all appropriate case plans include some actions to address these issues.	Accepted	<ul style="list-style-type: none"> • To revise PBNI’s Child Protection policy. • Actions specified for recommendation 1 apply. 	PBNI ..	March 2014 ..
Areas for Improvement				
4. Findings from Serious Further Offences and Serious Case Reviews should be shared and discussed with staff where lessons learnt and practice learning have been identified.	Accepted	<ul style="list-style-type: none"> • To revise PBNI’s Serious Further Offence guidance taking account of CJI recommendation. • To revise arrangements for the dissemination of Serious Case Reviews to staff 	PBNI PBNI	June 2013 June 2013

**INSPECTION OF PBNI COMMUNITY SUPERVISION
ORGANISATIONAL ACTION PLAN**

CJI Recommendation	Response	Proposed Action	Lead	Target Date
5. A mechanism for identifying and recording diversity needs should be developed during the review of documentation in preparation for the implementation of the new information management system	Accepted	<ul style="list-style-type: none"> • To put in place a mechanism for identifying and recording diversity needs in PBNI. • To conduct a pilot to identify learning difficulties at Pre-Sentence Report stage. 	PBNI PBNI	March 2015 March 2014
6. PBNI should take further steps to ensure probation officers understand the importance of bringing forward and completing a thorough review following a significant change in the case and that quality assurance processes ensure this is reflected in operational delivery	Accepted	<ul style="list-style-type: none"> • Actions specified for recommendation 1 apply.
7. PBNI should develop a process whereby Area Managers routinely quality assure all cases in which there are identified child safeguarding issues	Accepted	<ul style="list-style-type: none"> • Actions specified for recommendation 3 apply.
8. PBNI should take steps to reinforce the need for all probation officers to assess, and if appropriate manage interventions to address, issues of domestic abuse in cases where there are current or previous concerns. Area Managers should ensure issues of domestic abuse form part of their quality assurance processes.	Accepted	<ul style="list-style-type: none"> • Actions specified for recommendation 1 apply.